



ADVANCED BROKER TRAINING PROGRAMME

24 August 2018

**Southern Sun Elangeni Maharani
DURBAN**

| DURATION | TOPIC | |
|-----------------|--|---|
| 08H00 - 08H20 | TEA/ REGISTRATION | ALL |
| 08H20 – 08H30 | WELCOME AND INTRODUCTIONS | MMATSIE MPSHANE MANAGER: EDUCATION AND TRAINING CMS |
| 08H30 – 10H00 | COMPLIANCE REQUIREMENTS FOR FINANCIAL SERVICE PROVIDERS AND BOARD NOTICE 194 | CHARENE NORTIER MANAGER: FAIS SUPERVISION FSCA |
| 10H00 -11H00 | THE FAIS ACT AND THE GENERAL CODE OF CONDUCT FOR BROKERS | MELANI WINKLER ASSISTANT OMBUD FAIS OMBUD |
| 11H00 – 11H30 | TEA BREAK | |
| 11H30 – 12H30 | BROKER CONDUCT, PITFALLS AND ETHICAL BEHAVIOUR | DANIE KOLVER GENERAL MANAGER: ACCREDITATION CMS |
| 12H30 – 13H30 | MEDICAL SCHEME AMENDMENT BILL AND THE NHI BILL | IRENE ZAMBELIS MANAGING DIRECTOR: IHRM |
| 13H30 – 14H00 | LUNCH BREAK | |
| 14H00 – 15H00 | OVERVIEW OF HEALTHCARE AND PMB COSTS, CODE OF CONDUCT AND HEALTHCARE REFORMS | IRENE ZAMBELIS MANAGING DIRECTOR: IHRM |
| 15H00 – 15h30 | RECENT SCHEME COURT RULINGS AND JUDGEMENTS | IRENE ZAMBELIS MANAGING DIRECTOR: IHRM |
| 15H00 – 15H30 | CERTIFICATION AND CLOSURE | MMATSIE MPSHANE MANAGER: EDUCATION AND TRAINING CMS |

15H00

CMS

Council
for Medical Schemes